

Global Quality Policy



Alcon is a global company dedicated to the advancement of eye care through research and innovation. Our purpose is reimagining eye care. We fulfill this purpose through innovative products, partnerships with eye care professionals and programs that enhance access to quality eye care for patients and customers.

We endeavor to research, develop, manufacture, distribute and service products to satisfy the needs of our customers. Our mission is to discover new ways to enhance sight and improve people's lives. This enables us to serve our customers through the full life cycle of patient needs across eye diseases, vision conditions and refractive errors.

We consider quality to be more than conformance to product specifications. We seek to ensure suitability of business processes to maintain an effective quality management system. At Alcon, we recognize the integral nature of the regulatory framework to our business systems. We believe in proactive compliance, sustainable implementation of regulatory requirements, and continuous improvement.

Alcon's business ethics are solidly based upon mutual trust and integrity. Our vision is to be the most trusted leader in eye care. By serving people worldwide, we are building our reputation while addressing the growing eye care demands of the future. Every member of the Alcon team is responsible and accountable for ensuring that their objectives are aligned with this policy.

A handwritten signature in blue ink, appearing to be "DAVID ENDICOTT", is positioned above the name and title.

David Endicott
CEO Alcon